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<b>TRANSMITTAL FORM</b> <i>(to be used for all correspondence after initial filing)</i>		Application Number	09/001,643
		Filing Date	December 31, 1997
		First Named Inventor	Albert, Russ L.
		Art Unit	2178
Total Number of Pages in This Submission		1	Attorney Docket Number
			020366-043100

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ENCLOSURES (Check all that apply)		
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Remarks		The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.

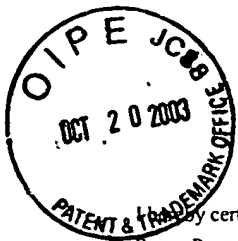
## SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual	Townsend and Townsend and Crew LLP Irvine E. Branch	Reg. No. 42,358
Signature		
Date	October 17, 2003	

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Russ L. Albert

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE  
REPORT WRITER AND CUSTOMER  
DATA MANAGEMENT SYSTEM

Examiner: Cong Lac T. Huynh

Technology Center/Art Unit: 2178

AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed July 17, 2003, please enter the following amendments and remarks:

**Listing of Claims** appears on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.